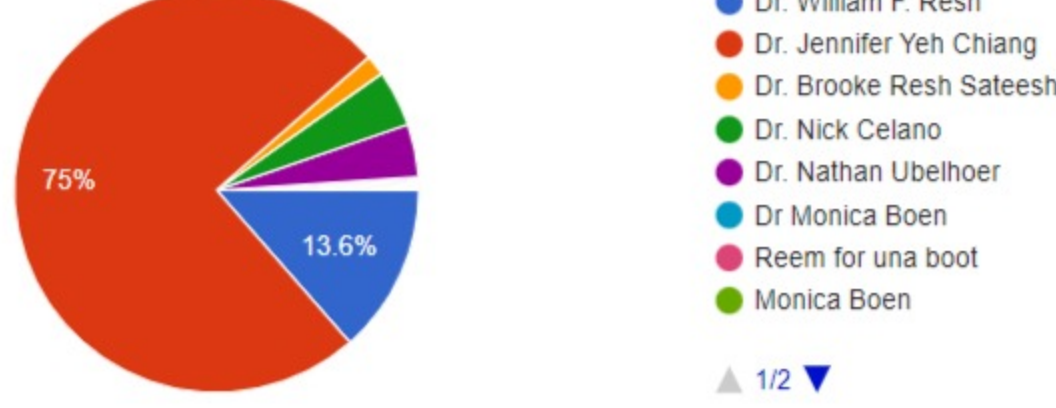


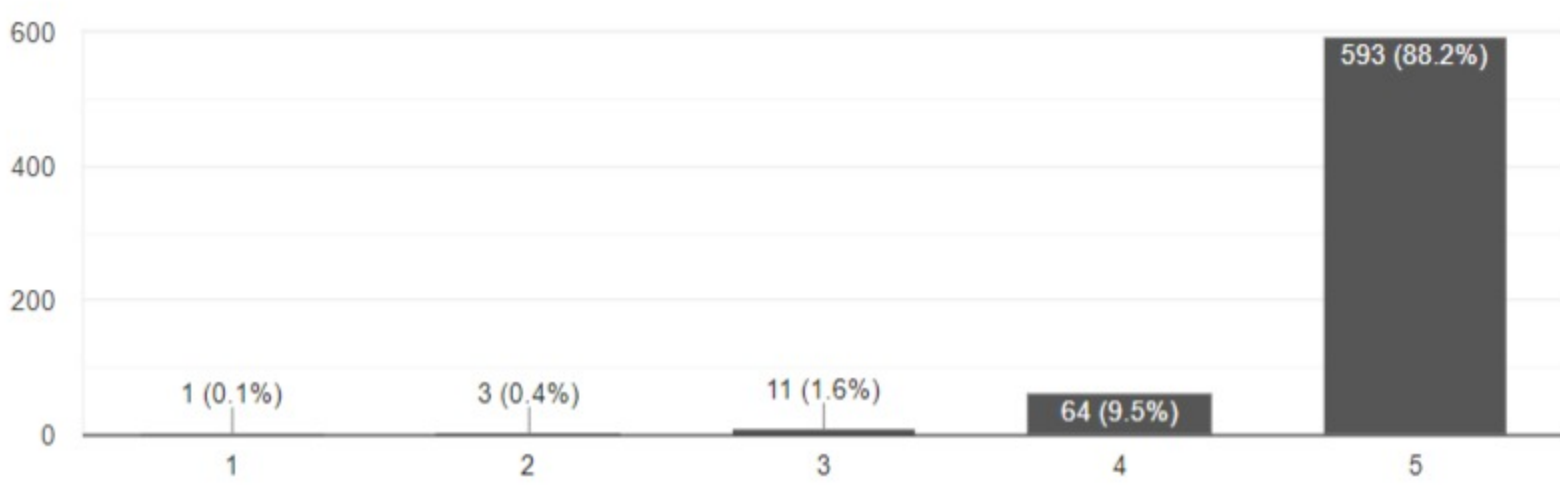
Which physician did you see?

664 responses



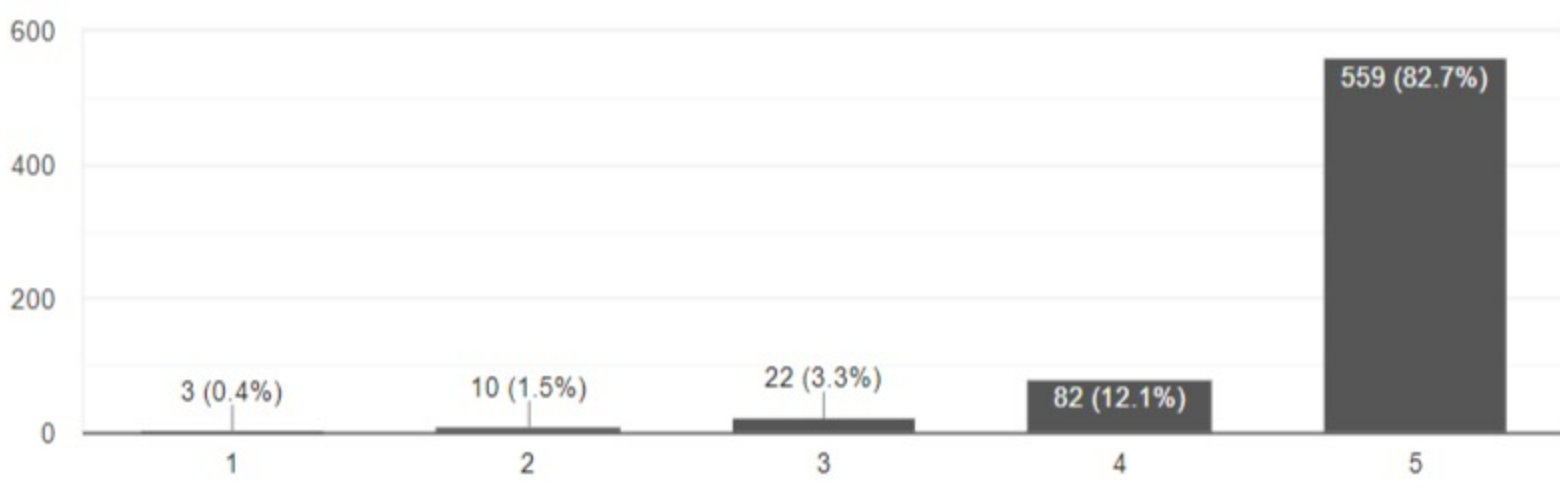
Please rate your experience with your physician (Dr. Resh, Dr. Yeh Chiang, Dr. Sateesh, Dr. Celano, or Dr. Ubelhoer).

672 responses



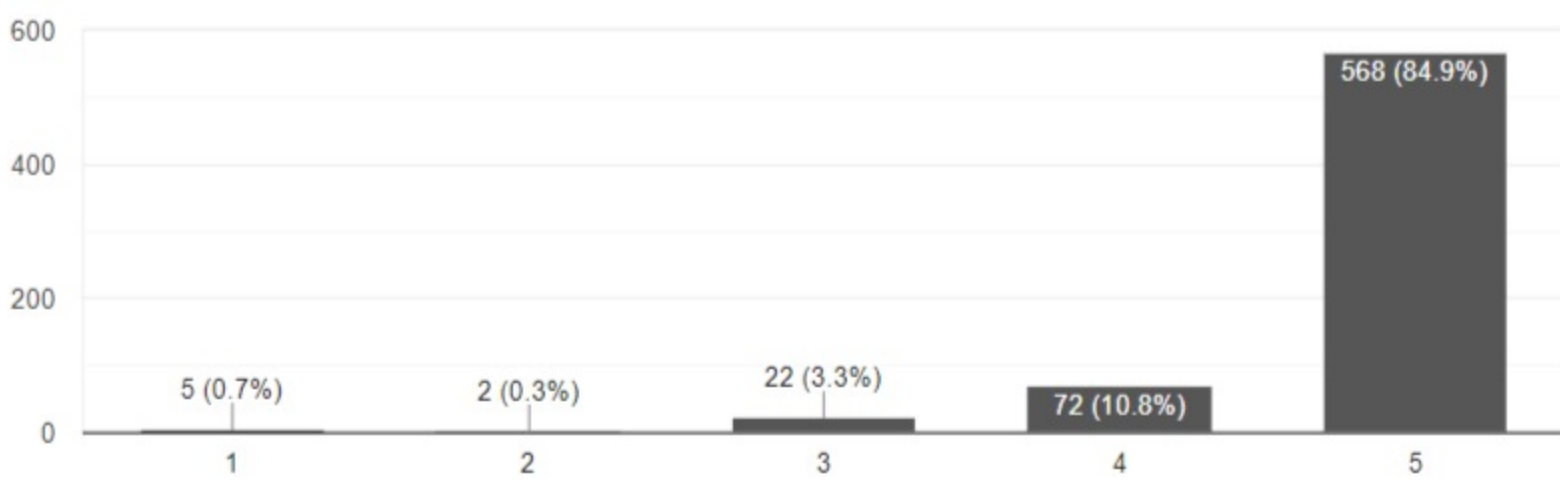
Please rate your experience with the front office staff (secretaries, billing, referrals).

676 responses



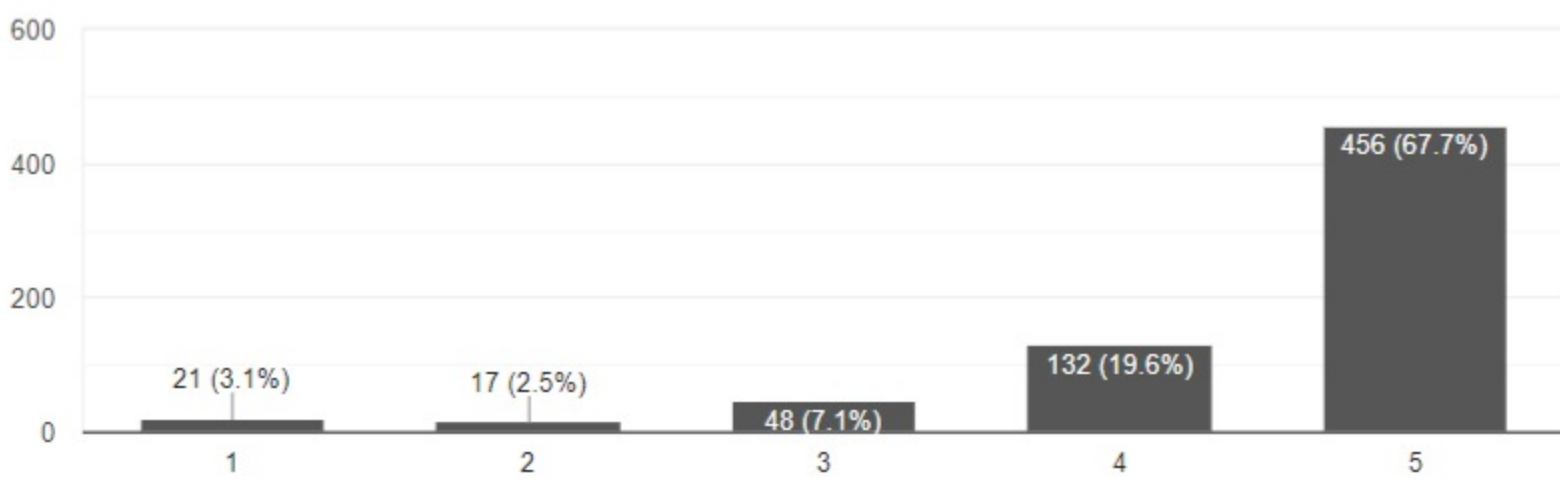
Please rate your experience with the back office staff (Medical Assistants).

669 responses



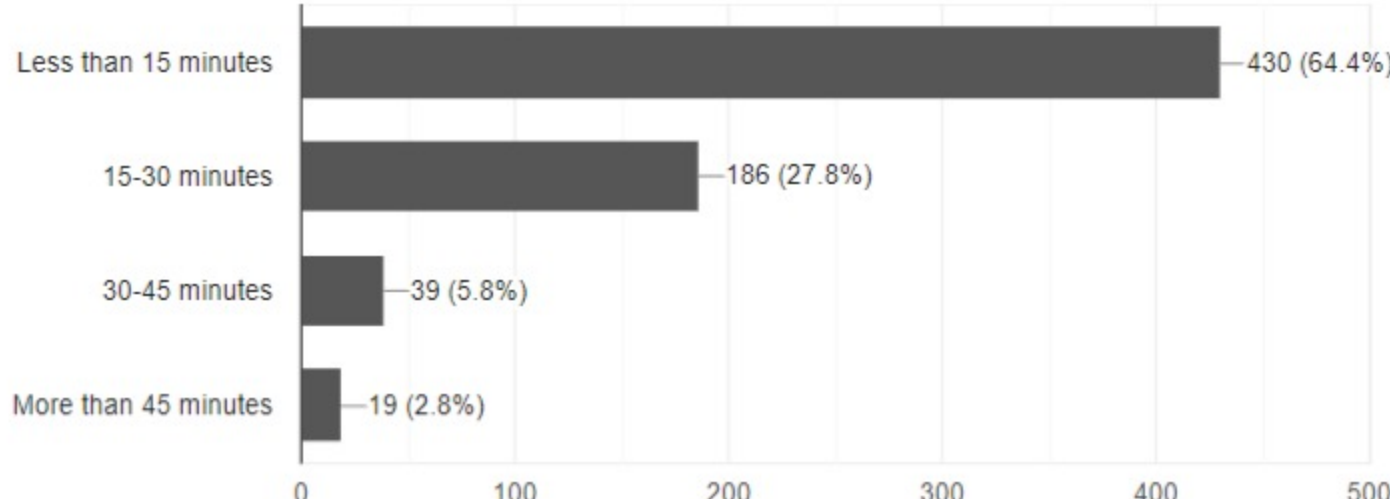
Please rate your satisfaction with your wait time.

674 responses



How long was your wait time?

668 responses



If you rated anything 3 or below, please tell us what was missing from your experience?

69 responses

- All of the staff was kind I loved the whole experience you all deserve A 10 plus
- Just an average wait time
- Wait time. If my appointment is at 3:00 then I expect to be called back no later than 3:15 and seen by the doctor by 3:22. My time is important too.
- I was expecting to be given more help/information. All of my concerns I came in for weren't "resolved" in office. I was given recommendations on who else to see for them. It wasn't worth my time or money to come here if I had to go elsewhere. Dr was nice, but got a lot of "ummm I'm not sure, it could be this it could be that..." just disappointing.
- Front counter receptionist was very loud and I can hear her chewing gum from the waiting room
- U following ur own rules!
- A little aloof from the front lobby, awesome from doctor and medical staff. One complaint was length of weeks/months to be seen after making appointment. Again Dr. Chiang is awesome (definitely 5 of 5 for

Comments:

172 responses

- I was very pleased with the office in the whole. Very warm an inviting atmosphere.
- This was my third visit and all of them was the best experience.
- Excellent staff and doctor who provide great care - thank you!
- My calendar was automatically populated with my appointment date, but the time was incorrect. I had to call the office to check my appointment time
- I love my Doctor!
- Excellent Dr and assistants.
- Best care ever
- Excellent service. Everyone is extremely professional. Dr. U was/is outstanding.
- A great experience from beainnina to end. I also loved the abilitv to book online. Very helpful for those of

Date of visit

589 responses, 234 not shown

