

1,457 responses



Accepting responses

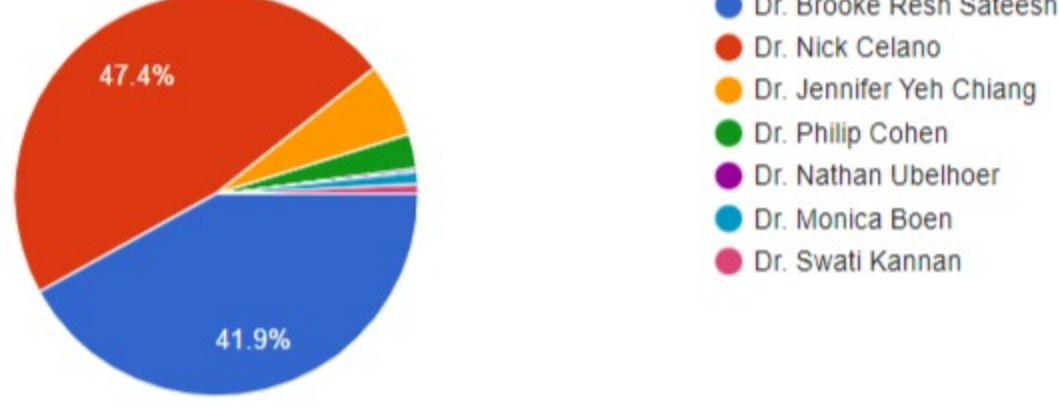
Summary

Question

Individual

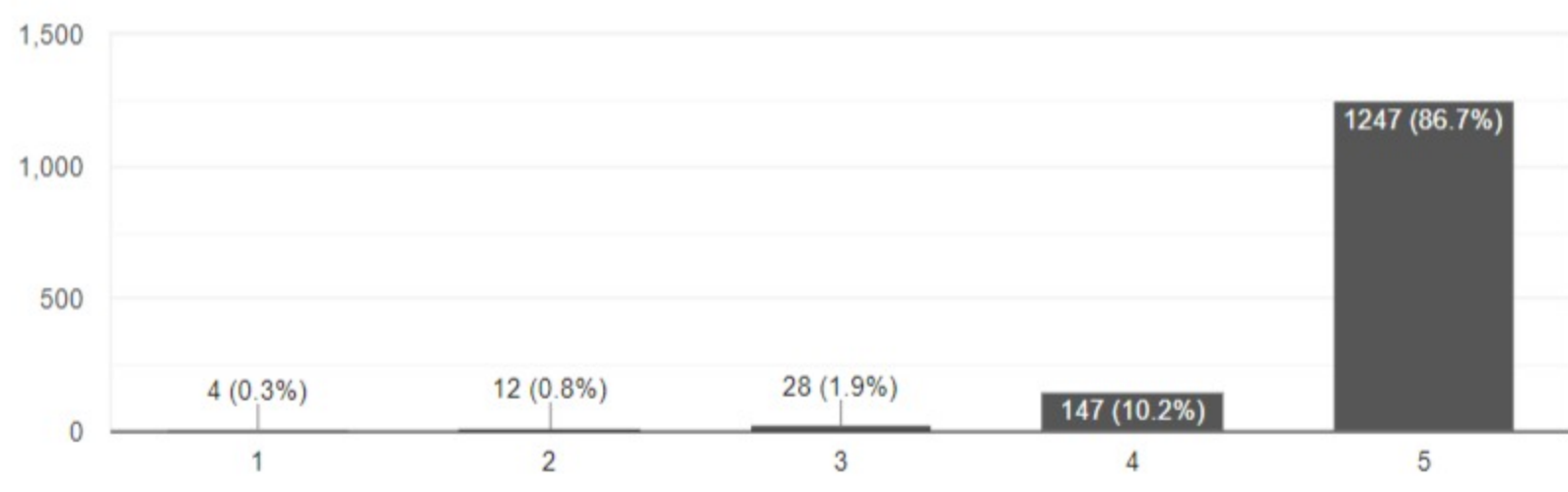
Which physician did you see?

1,421 responses



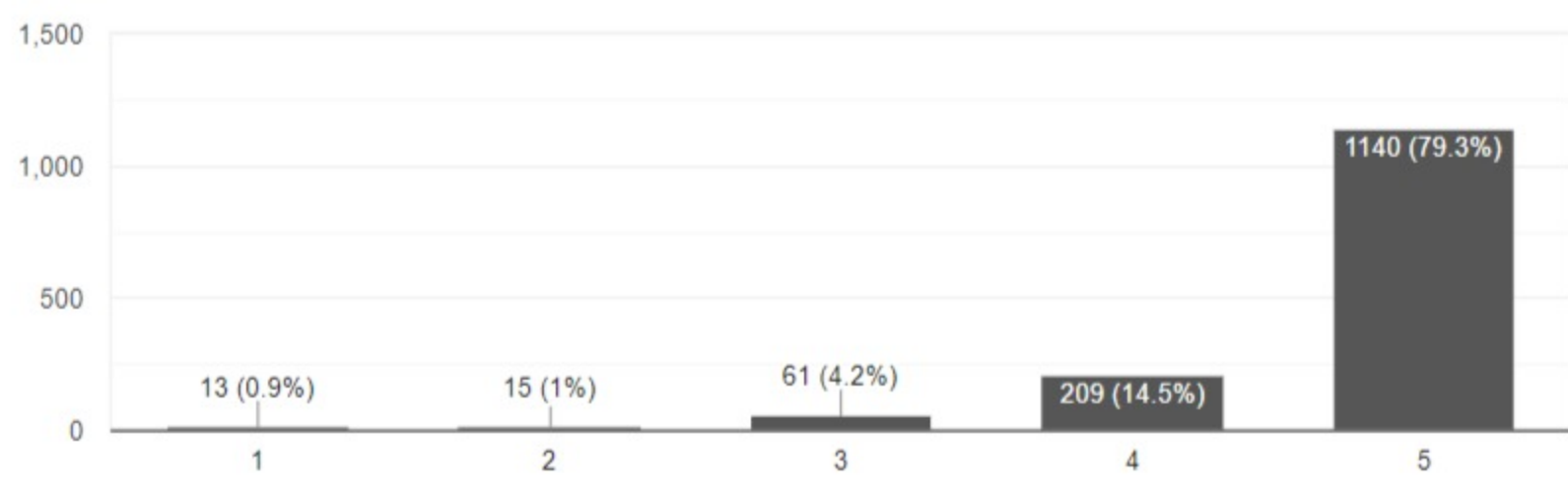
Please rate your experience with your physician (Dr. Sateesh, Dr. Celano, Dr. Yeh Chiang, Dr. Cohen, Dr. Ubelhoer, Dr. Boen).

1,438 responses



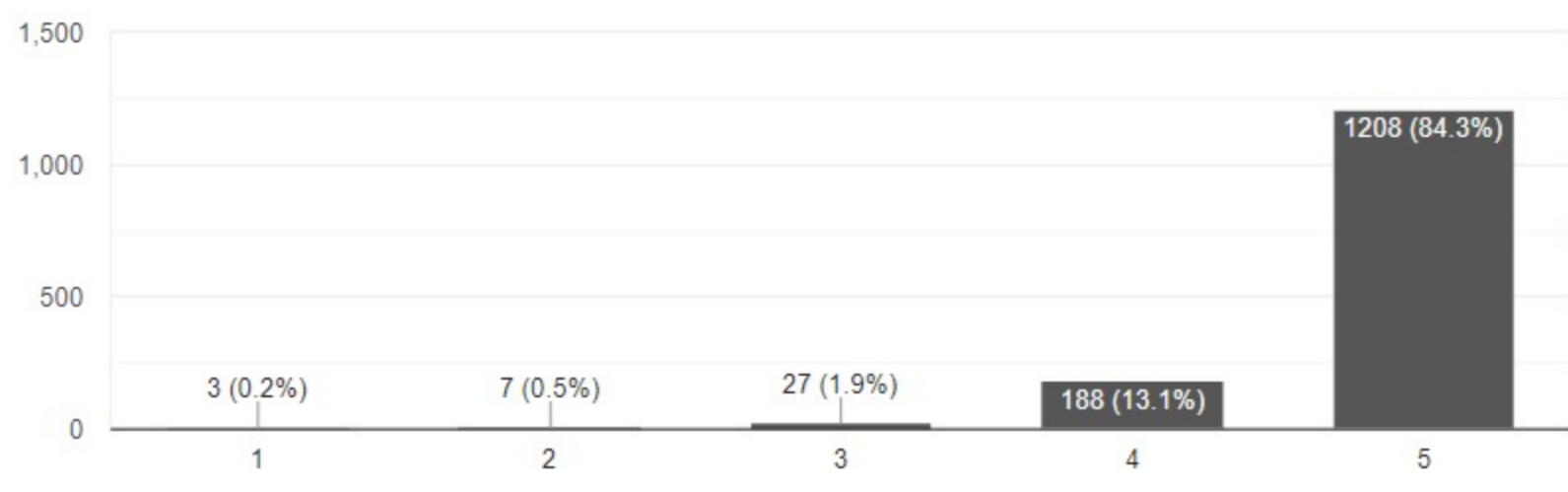
Please rate your experience with the front office staff (secretaries, billing, referrals).

1,438 responses



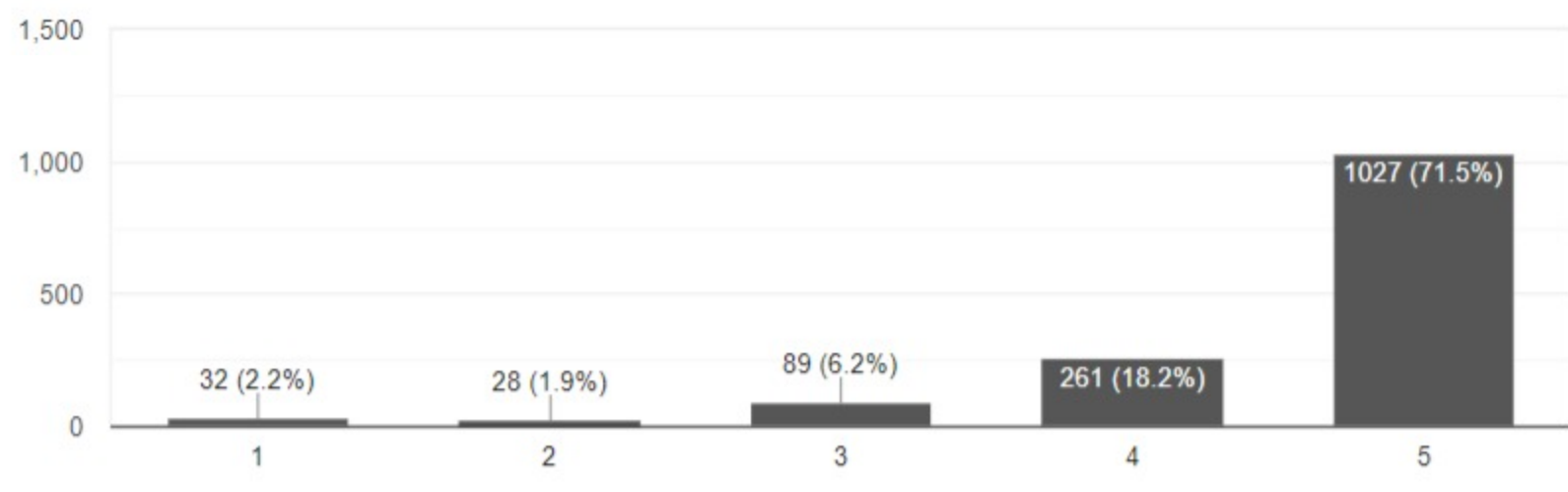
Please rate your experience with the back office staff (Medical Assistants).

1,433 responses



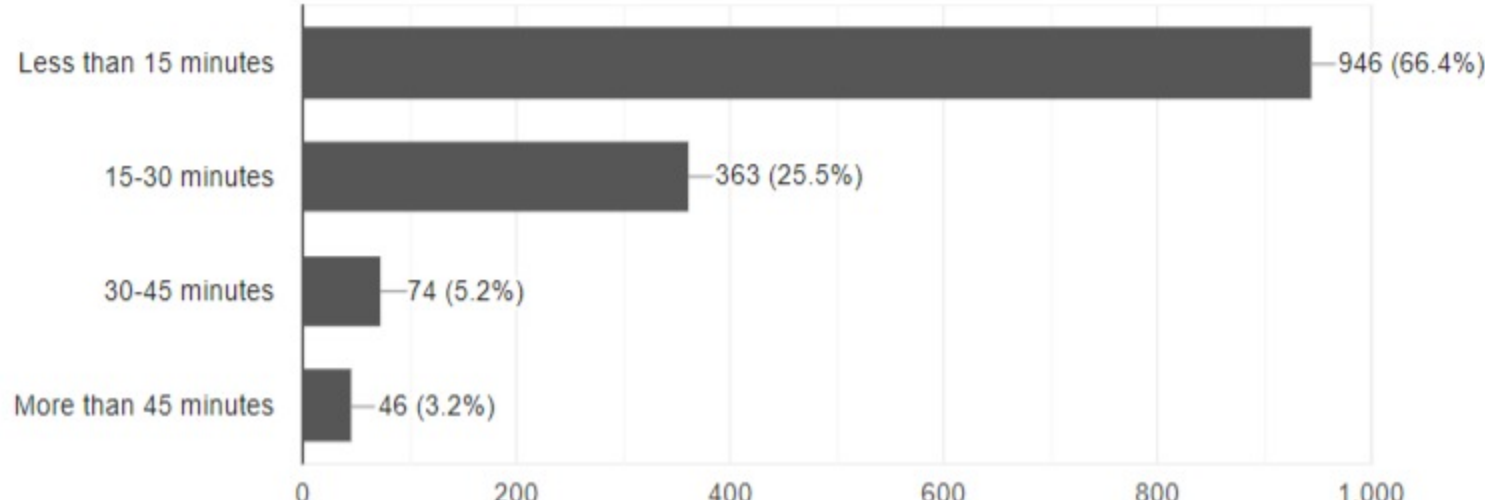
Please rate your satisfaction with your wait time.

1,437 responses



How long was your wait time?

1,424 responses



If you rated anything 3 or below, please tell us what was missing from your experience?

140 responses

- N/A
- Ps I was a walk in my first visit. The doctor took the time to treat me
- shorter wait time
- Long wait time
- none
- NA
- My wait time was long, but we got lost on the way and took the wrong turn off so I arrived late
- The medical assistant NEVER told me WHO they were, so this being my first visit I was unaware whether they were a nurse or a doctor. She spent the whole time reading my forms. I never did get her name.
- waitino time

Comments:

333 responses

- I appreciate that the doctor and nurse listen to me and answer my questions
- It was a first visit and I found it satisfactory.
- I will highly recomend your office to friends and Family .
- Nothing
- Dr. CELANO is very patient with me and listens , doesnt interrupt when patient is talking. The front dest receptionist is always very nice and polite. Always.
- N/A
- Everything is Great , I always fell the Doctor Understands your concerns and has always provided adequate treatment for each situation Thank you

Date of visit

1,288 responses, 672 not shown

